

Flexible Solutions To Increase and Support Self-Sufficiency

Workforce Solutions

Accomplish More with Less

High unemployment, the effects of an economic downturn, and budget reductions have a combined effect on government agencies struggling to fulfill their mandates. Agencies must serve larger caseloads with fewer dollars, and failure to demonstrate success can bring financial penalties. MAXIMUS is an experienced partner who can help.

Get Full Capabilities from One Reliable Source

MAXIMUS has decades of experience in successfully providing workforce solutions to promote self-sufficiency and reduce dependencies on public programs. Our workforce solutions include employment,

case management, and employer services. Each can be implemented as an independent service, such as case management services for veterans, or as an integrated solution, such as a complete TANF case management program. MAXIMUS currently serves thousands of individuals in our case management and employment services projects across the United States and serves more than 375 businesses through our Tax Credit and Employer Services practice line.



Snapshot

MAXIMUS has the capabilities to support our full range of workforce solutions, including:

- Organization Assessment and Strategic Planning
- Business Process Analysis, Re-engineering and Optimization
- Project Management, Training and Evaluation
- Full Range of Employment Services
- Comprehensive Case Management
- Quality Assurance (QA) and Independent Verification & Validation (IV&V)
- Audit Preparation and Support
- Outreach and Education to Beneficiaries
- Social Media Tools
- Eligibility and Enrollment Services
- Call Centers and Mail House Fulfillment

Achieve Higher Success Rates and Lower Costs

The MAXIMUS professionals who partner with you are national experts in employment and case management solutions and subject matter experts in TANF, SNAP, WIA and UI. Our solutions are custom designed for your specifications and flexible to match your needs. MAXIMUS consistently exceeds performance benchmarks. In the Tennessee Families First Program, our solution proactively engaged participants, secured verification of progress, and achieved a WPR of 72 percent, 22 points above the federal requirement. Our Los Angeles project achieved a 36 percent employment rate in a state with one of the highest unemployment rates in the nation.

Success in Action

The cost-efficiency of our methods is exemplified in our Arizona Jobs Program, where the MAXIMUS team implemented an innovative case management service delivery model that resulted in an 19 percent improvement in participant involvement, coupled with overall program cost savings of 35 percent.

“With the relationship that exists between MAXIMUS and Arizona Saves, the matching of financial skills training with the MAXIMUS Jobs Program participants, has allowed us to help participants become more financially stable and self sufficient once they do find employment.”

—Patrick Jordan
Executive Director, Arizona Saves

In Wisconsin, our employment services have assisted more than 60,000 individuals, accounting for more than \$270 million in earned income.

Benefit from a Proven Approach and Innovative Technology

Keys4work™ is our unique integrated approach to providing a complete, tiered range of employment services, addressing the end-to-end process of helping people obtain and retain employment. Our strong program experience is enhanced by thought leadership and innovative technology, such as automated call center imaging and data management, kiosks and mobile applications. The MAXIMUS Case Management Assistance Center™ (C-MAC™) can be used in combination with our WorkQWEST™ Case Management System to provide call center, mail, imaging and auto-dialer services. We focus on rapid reemployment for REA/RES UI claimants through an automated Voice Response System (IVR) and a Web portal for claims submission. The result is reduced time spent on assistance and fewer non-compliance cases.

Choose an Experienced Partner

Our Workforce Solutions teams combine individuals with government, non-profit, community, business, tax-payer and consumer experience. Senior management, team leaders and staff bring “walked-in-your-shoes” experience to every project. MAXIMUS is committed to your mission of helping citizens return to work and retain employment. Benefit from our experience by choosing a workforce solutions partner who offers the people, process, and technology to enable you to do more with less in these difficult times.

One Focus, One Source

MAXIMUS has maintained a single focus on government service since 1975. It is our sole purpose, and we are passionate about being the premier provider in our field. Our dedicated professionals help government agencies provide essential human services to children, adults and families in need. We combine 35 years of health and human services program experience with innovative thinking and a caring attitude of partnership and shared goals. Every process, procedure and project we undertake is empowered with deep subject matter expertise focused on delivering high-quality cost-effective solutions that help government agencies fulfill their missions. We invite you to contact MAXIMUS to discuss how our comprehensive range of health and human services capabilities can support your needs.

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