

Steadfast Solutions To Support Program Compliance

Audit Preparation and Compliance Services

Make Avoiding Penalties a Top Priority

Financially pressed child welfare agencies need help facing the additional pressure of federal reviews and other audits. Specifically, you need the assistance of a professional partner who has successfully guided many other agencies through similar situations. Experience, plus the willingness to get to know your unique needs, is what makes MAXIMUS your ideal audit and compliance services partner.

Maximize Compliance, Minimize Risk

MAXIMUS has more than 10 years of experience working with human service agencies to make sure their programs are operating in compliance and to help them navigate the full range of federal program audits and reviews. Our shared goal with agency staff is always to ensure compliance and minimize audit risk, so that your programs, beneficiaries and revenues are protected and you avoid financial penalties. Our compliance experts design and implement quality assurance programs, provide training

and staff development, and apply our business process analysis and redesign expertise to support your program improvement plan.

MAXIMUS provides a full range of compliance services, allowing us to tailor an approach to fit your specific needs.

Prior to your audit, we complete mock audits, review policies and procedures, and conduct caseload cleanup activities to improve your chance of success. During the audit, our experienced staff helps your team prepare documentation and strategize responses.

If a recent audit has resulted in the need for corrective actions, MAXIMUS provides assistance in resolving the identified issues, and helps establish structures and processes to minimize future risk.



Snapshot

MAXIMUS experts can help your state successfully navigate:

- Foster Care Eligibility Reviews
- Administrative Cost Reviews
- Child and Family Services Reviews
- Child Care Improper Payments Reviews
- Adoption Assistance Reviews
- State Single Audits

Success in Action

MAXIMUS has reviewed more than 150,000 Title IV-E case records across 24 states.

Improve Compliance through Better Practice

Because we have been there before, you can rely on MAXIMUS to simplify what might otherwise be an intimidating and complex process. We set up trusted structures and processes that make it easier for your staff to successfully pass federal audit or review. We help change your staff's perceptions of federal requirements as cumbersome or confusing paperwork by putting federal requirements into terms that are easy to understand and linking them to best-practice goals and desired outcomes.

Choose an Audit and Compliance Partner with Proven Success

MAXIMUS has more than 10 years of successful experience with human service program compliance and audits. In recent years, we have helped 15 states navigate through 21 federal reviews. Our direct experience and regular monitoring of national audit activities provides valuable insight to inform our audit services. We stand beside you until the risk has passed, and then leave your staff with more confidence and capabilities than when we arrived.

After failing an initial primary IV-E review, a state asked MAXIMUS for help improving compliance while minimizing impact on revenues. After conducting comprehensive policy and business process reviews, MAXIMUS recommended policy, organization and practice changes. We assisted the state in revising its IV-E and Adoption Assistance policy manuals and forms; completed a review of foster care and adoption cases to ensure compliance with the revised policies and documentation requirements; created "train-the-trainer" modules; and conducted re-training. The state has passed every subsequent review with scores comfortably over the threshold for substantial compliance.

One Focus, One Source

MAXIMUS has maintained a single focus on government service since 1975. It is our sole purpose, and we are passionate about being the premier provider in our field. Our dedicated professionals help government agencies provide essential human services to children, adults and families in need. We combine 35 years of health and human services program experience with innovative thinking and a caring attitude of partnership and shared goals. Every process, procedure and project we undertake is empowered with deep subject matter expertise focused on delivering high-quality cost-effective solutions that help government agencies fulfill their missions. We invite you to contact MAXIMUS to discuss how our comprehensive range of health and human services capabilities can support your needs.

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